Patient Agreement and Informed Consent

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1. Purpose of the Agreement

This agreement governs the terms under which Can Ikram, Heilpraktiker, M.A., MBA, provides treatment. It sets out information on services, documentation, data protection, fees, and the responsibilities of both parties.

2. Treatment and Services

Classical homeopathic treatment is based on comprehensive case-taking, individual case analysis, and the selection and monitoring of a homeopathic remedy tailored to the patient. The initial assessment generally includes approximately two to three hours of consultation with the patient, followed by about one to one and a half hours of individual case analysis; around four hours in total are usually allocated.

2.1 Medical History and Patient Cooperation

The patient provides information relevant to treatment about symptoms, pre-existing conditions, medical examinations, medicines, and changes in their condition as fully and accurately as possible.

2.2 Consent to Treatment and Procedures in Urgent Situations

After receiving individual information, the patient chooses classical homeopathic treatment and consents to the measures discussed. Questions about the procedure, available options, and expected course of treatment may be discussed before and during treatment. In the event of an immediate threat to life or a medical emergency, the emergency number 112 must be called without delay; the patient must not wait for a response from the practice.

For patients who are minors, the agreement, provision of information, and consent are subject to the statutory rules on legal representation and consent. Any required consent from those with parental responsibility will be obtained before treatment begins.

2.3 Individual Course of Treatment

Treatment and progress are assessed individually; a particular outcome cannot be guaranteed. Recommendations concerning diet and lifestyle are discussed with the patient and implemented under the patient's own responsibility.

2.4 Follow-Up Consultations and Contact

The timing of each follow-up consultation is discussed individually. With C potencies, it usually takes place no earlier than five weeks, and sometimes not until three months or later. With Q potencies, follow-up should take place no later than when the prescribed bottle of remedy has been used up—usually after about two weeks if taken daily or one month if taken every other day. If taken less frequently, this period is extended accordingly.

The patient arranges follow-up appointments independently by contacting the practice or booking online; automatic reminders are generally not sent. The preferred contact method is **info@clinic153.com**. For urgent matters, WhatsApp, Signal, Telegram, and SMS may be used at **+49 170 7414007**. Whenever possible, a message briefly describing the matter should be sent before calling.

2.5 Disclosure of the Homeopathic Remedy

During ongoing treatment of chronic conditions, the name of the individually selected homeopathic remedy is not routinely disclosed in advance. The patient is informed of this procedure. The patient's statutory rights to information and access to the complete treatment record, particularly under Section 630g of the German Civil Code (BGB), remain fully unaffected. If the patient changes practitioner, relevant treatment information may be passed on with the patient's consent.

2.6 Written Documentation and Optional Transcription

Consultations are documented in writing in the treatment record. To improve the accuracy and completeness of written consultation notes, a digital note-taking or transcription service may be used. The purpose is to produce a written record, not to store an audio recording permanently.

Before any such use, the patient will be informed about the service, the type of audio processing, any temporary storage, the service providers involved, and deletion periods. Audio processing or transcription takes place only with separate, explicit, voluntary consent. Such consent may be withdrawn at any time with effect for the future. Without consent, documentation is carried out by conventional written means. Permanent audio or video recording requires separate express consent.

3. Data Protection and Data Security

Personal and health data are processed for the provision and documentation of treatment in accordance with applicable law. The practice's separate privacy notice contains information about purposes, legal bases, recipients, retention periods, any transfers to third countries, and data subjects' rights. When external transcription services are used, the necessary data protection and contractual safeguards are observed.

4. Patient Rights

The patient's statutory rights, in particular the rights to information, to inspect their treatment record, and to receive the first copy free of charge under Section 630g BGB, remain unaffected.

5. Appointments and Cancellations

Appointments are binding and are reserved exclusively for the patient. Appointments may be cancelled or rescheduled free of charge no later than 24 hours in advance. If an appointment is cancelled later or the patient fails to attend, a cancellation fee is payable provided that the appointment could not be filled by someone else and the practice consequently suffered a loss of earnings. The cancellation fee will not exceed the agreed fee minus expenses saved and income earned from other sources. The patient expressly retains the right to demonstrate that no loss, or a substantially smaller loss, occurred. Statutory objections remain unaffected.

6. Fees and Payment

Clinic153 is a private Heilpraktiker practice. The fees communicated in advance and listed in the attached Appendix 1 apply. The patient must pay these fees regardless of any potential reimbursement by insurers or other payers. Additional services will be discussed and agreed upon in advance.

7. Existing Medication Therapies

The use of previously prescribed medicines and any changes are discussed as part of the medical history. The patient coordinates changes to medicines prescribed by a physician with the prescribing physician.

8. Liability

Statutory liability provisions apply. No limitation of liability is agreed for harm to life, body, or health, or for intentional or grossly negligent conduct.

9. Disagreements

In the event of disagreements, both parties will first seek an amicable resolution. The statutory right to pursue legal action remains unaffected.

10. Termination

The treatment relationship may be terminated in accordance with statutory provisions. Statutory documentation and retention obligations remain in force.

11. Applicable Law

German law applies to the treatment relationship. Statutory rules on court jurisdiction remain unaffected.

12. Final Provisions and Confirmation

The patient receives this agreement, including the fee schedule (Appendix 1), and the separate Patient Information and Explanation before making a binding appointment booking. Questions may be clarified before treatment. This does not affect the necessary individual information and consent relating to the specific treatment.

Before making a binding appointment booking, the patient expressly confirms by email or through the booking system that they have received the documents and accepted the contractual terms, including the cancellation fee provisions. This general confirmation does not replace separate consent to digital transcription.

Appendix 1 – Schedule of Fees

Supplement to Section 6 of the Patient Agreement and Informed Consent

Homeopathic Initial Assessment (chronic conditions)	850 €
Acute Consultation	225 €
Follow-Up Consultation	225 €
Brief Consultation (up to 15 minutes)	75 €
Additional Consultation or Analysis Time (per 30 minutes)	150 €

The initial assessment generally includes approximately two to three hours of consultation with the patient, followed by approximately one to one and a half hours of individual case analysis (usually about four hours in total).

The brief consultation is limited to 15 minutes; it does not include a new repertorization or further case analysis. Brief documentation is included.

Additional consultation and analysis services are discussed and agreed upon with the patient in advance.